

Registering Your Pet:

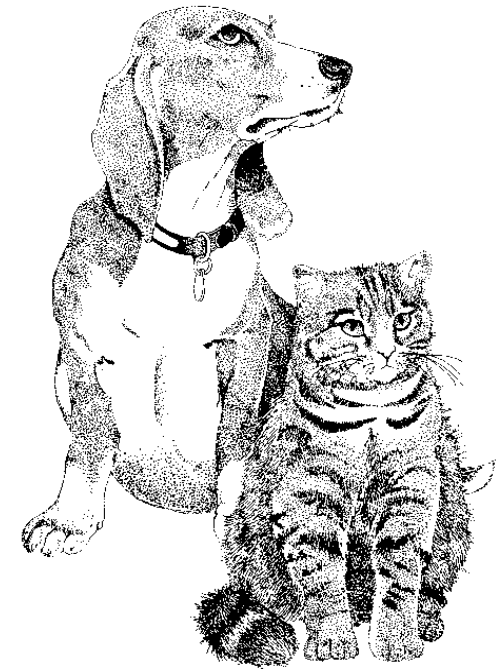
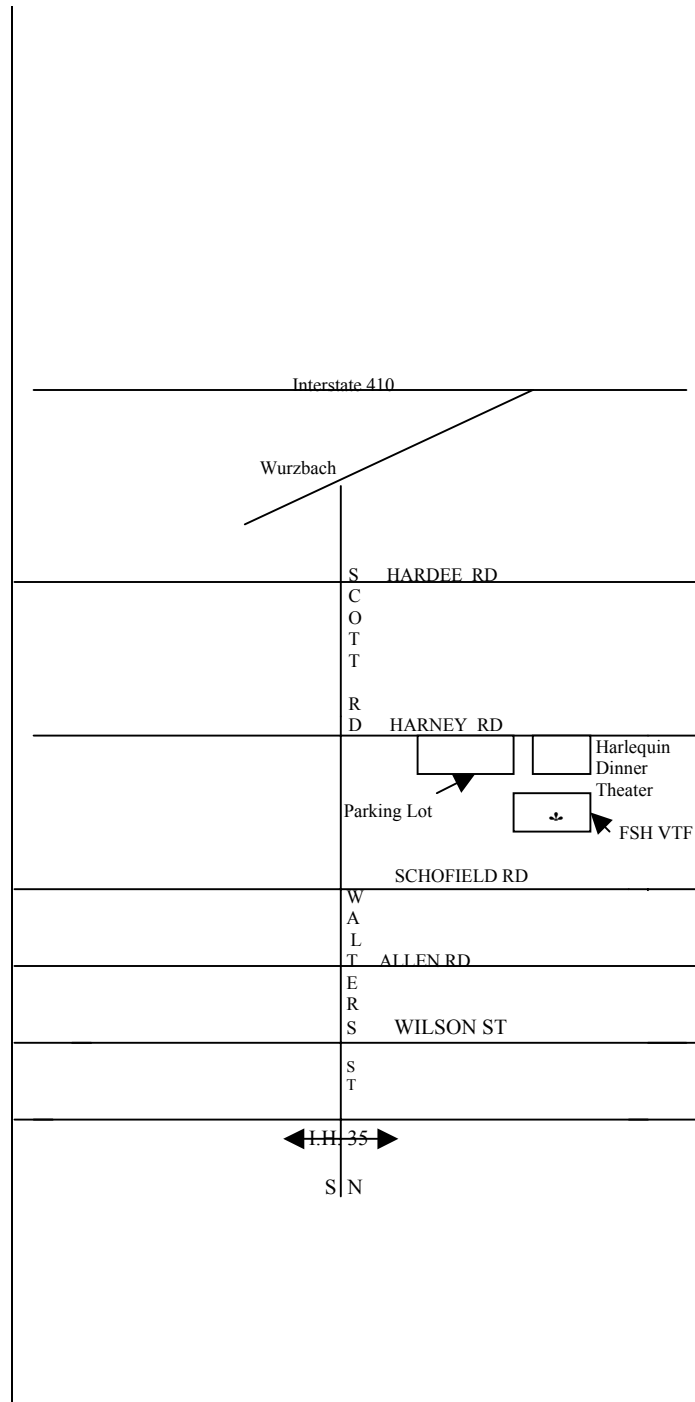
All pets living on post *must be registered* at the VTF within 5 working days of arrival. Registration is done in person, and we will need **proof of current vaccinations**. If your pet is overdue for vaccinations, we will schedule them prior to registering the pet. **Pets living off post, must be registered with the city in which they live.** In San Antonio, pets may be registered at most HEB stores. If you live outside of San Antonio city limits, contact your local animal control or police department to find out how to register your pets.

Stray Animals or runaways:

All pets lost or straying on post are turned into San Antonio Animal Control by the Military Police. Pets are kept there for three days in order to allow sufficient time for pet owners to claim their animal. Pets on post **must be kept on a leash** during walks and in a fenced yard while outdoors. If your pet should stray away from home, check with us as soon as possible to see if it was impounded.

Clinic Policies:

1. Children are allowed in the clinic, however we ask that they are closely monitored at all times for their own safety.
2. You must present YOUR OWN valid military ID card for services.
3. Pets must be on a leash or in a carrier.
4. Payment is required at the time of services.
5. The VTF has a "no-show" policy – appointments must be cancelled if you are unable to attend.



VETERINARY SERVICES

FORT SAM HOUSTON
VETERINARY TREATMENT FACILITY
BLDG. 2635 HARNEY RD.
FSH, TX 78234

VISIT OUR WEBSITE AT:
<http://www.cs.amedd.army.mil/mwr/vet/default.htm>

295-4260

Mission Statement:

The mission of the Fort Sam Houston Veterinary Treatment Facility is to provide high quality, economical animal medicine, to protect the public health, and to provide support in zoonotic disease prevention to the Fort Sam Houston community. We pledge to provide expedient, friendly, and readily accessible veterinary services to the past and present defenders of the United States of America.

General Information:

The Fort Sam Houston VTF is located in Building 2635 Harney Rd., BEHIND the Harlequin Dinner Theater. Hours are from 0800-1600 Monday through Friday. Clinics are held on Mondays, Wednesdays and Fridays from 0900-1130 and 1300-1530. The clinic is closed the last working day of the month for inventory. Animals are seen by appointment. If you schedule an appointment for **vaccinations, you will be seeing a technician.** If your pet needs to be seen for something **other than vaccinations, please make sure your appointment is on the veterinarian schedule** instead of the technician schedule.

Services Offered:

1. Vaccinations for rabies, distemper/parvo, kennel cough, Feline distemper, & feline leukemia.
Note: Texas state law requires that pets be vaccinated for rabies every year, even if they have been vaccinated with a 3-year vaccine.
2. Heartworm and leukemia tests, microchipping and annual vaccinations (Technician schedule)
3. Fecals for intestinal parasites. (Technician schedule)
4. Health Certificates. (Veterinarian schedule)
5. Sick call. (Veterinarian schedule)
6. Prescription medications for flea control and Heartworm prevention. Prescription medications are Only available once a **valid veterinary-client-patient Relationship** (VCPR) has been established. This means a veterinarian at a military installation must Have seen your pet within the last 12 months and your pet is current on **all** vaccinations & tests.

Health Certificates:

Health certificates are required on all pets that travel by airline. We recommend a health certificate for anyone who is PCSing with a pet. We also recommend a health certificate for anyone vacationing with a pet outside the state, because some states will not allow pets from Texas to enter them without a current health certificate. Health certificates need to be issued within 10 days of departure and the veterinarian will need to see the pet, so call for an appointment. **We will also need to check a stool sample, so be sure to bring one in. Containers for collecting stool samples can be picked up at reception desk.**

Microchip Identification:

Microchipping pets for identification is a new service that is being offered at the VTF. A microchip is a small computer chip that is placed under the skin above the shoulder blades. This permanent chip can be scanned, allowing the veterinary clinics and shelters to identify to whom the pet belongs. This service and the national registration of pets' identification numbers are offered at a reduced cost to military personnel, due to our mobility.

PCs Moves:

Don't forget to stop by the VTF to pick up your pet's records when you move to your next duty station. This will speed registration of your pet in your new home and provide continuity of care because the new veterinarian will know about your pet's previous medical problems. Also, if you no longer own a pet, please contact us so that we may keep our records current. **Check with us as soon as you know** where you will be PCSing, as some countries have specific requirements to allow pets in. Some of these requirements can take up to 4 months to meet.

Other Veterinary Treatment Facilities:

Lackland and Randolph Air Force bases both have veterinary treatment facilities as well. They offer the same services and have U.S. Army Veterinary Corps personnel operating them. If you are unable to make an appointment that suits your schedule, feel free to contact one of the other VTFs, they will be happy to assist you. You can contact the Randolph AFB VTF at 210-652-3190 or the Lackland AFB VTF at 210-671-2245.

Outdoor Pets:

Dogs who are kept outdoors are **REQUIRED** to have a doghouse and a constant supply of water at **ALL** times. **They MAY NOT be tied up, but use of a fenced-in back yard is appropriate.** This is especially important in the summer, because Texas is very hot. Wading pools for children make good dog pools, too. They may also prevent digging by your dog in an effort to keep cool. Do NOT leave your dog unattended in your car even for a few minutes. **Temperatures can reach over 125 degrees inside your car within 15 minutes with the windows rolled up**, and only slightly lower with the windows cracked for ventilation.

Sick Pets:

The VTF does not provide after hour emergency services and is not open on weekends. We encourage you to establish an emergency contact with a civilian veterinarian should your pet need after hour emergency care. Patients are seen by appointment. Walk-ins are seen on a first-come, first-serve basis, which may incur a substantial waiting time, because we cannot fairly postpone appointments to see walk-ins. Again, it is a good idea to establish records with a local civilian veterinarian for emergency care and any illnesses your pet may have. Both friends' referrals and the yellow pages are good sources for finding a civilian veterinarian for your pet.